

FIG 1

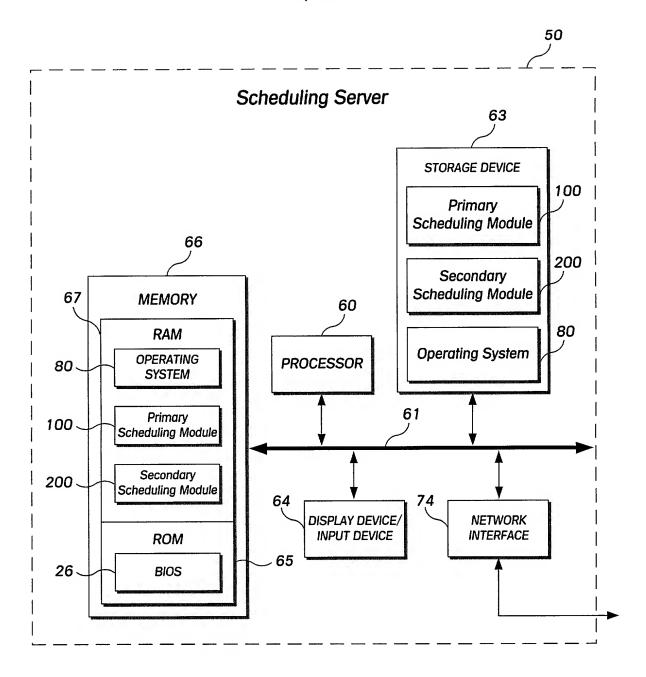


FIG 2



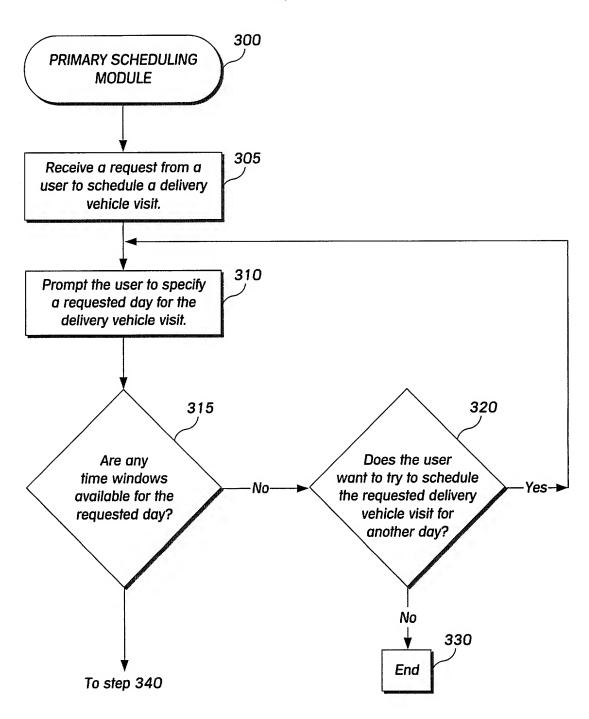
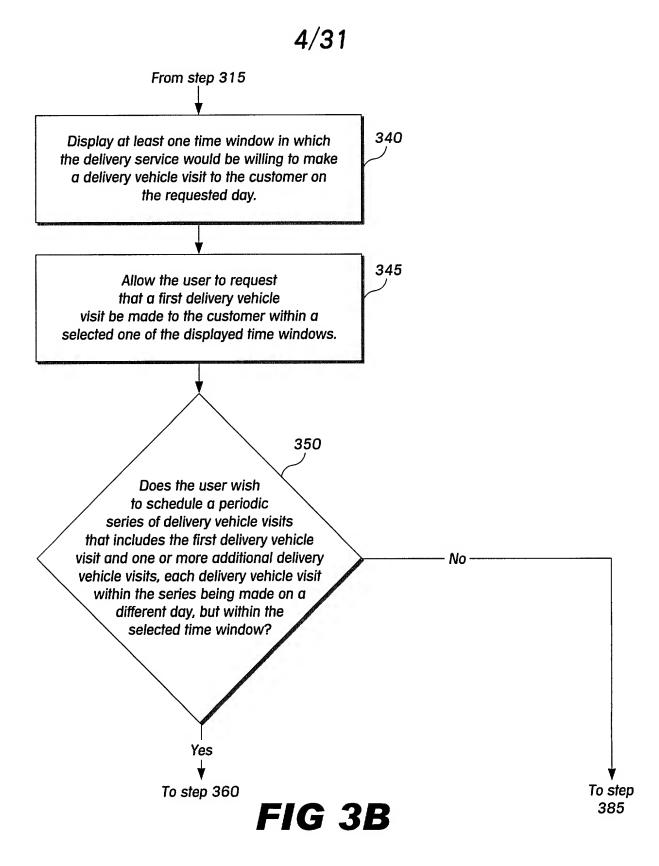


FIG 3A



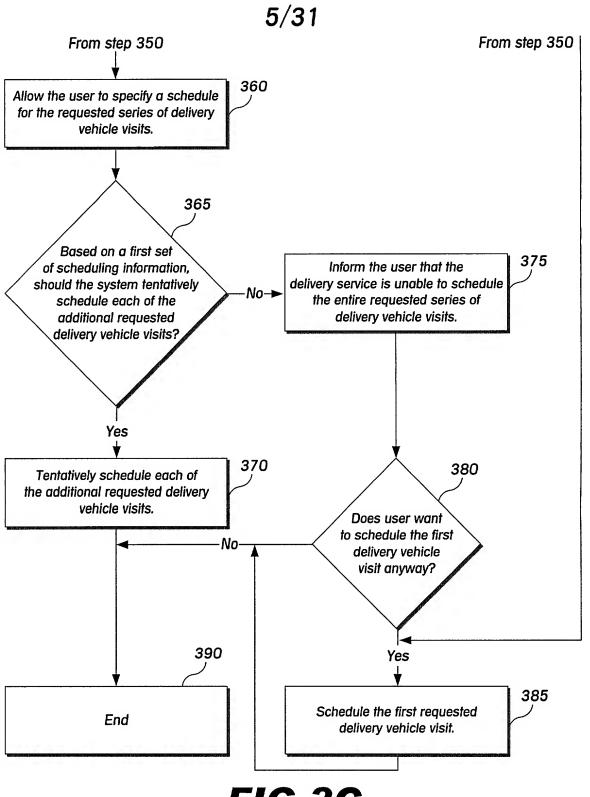


FIG 3C

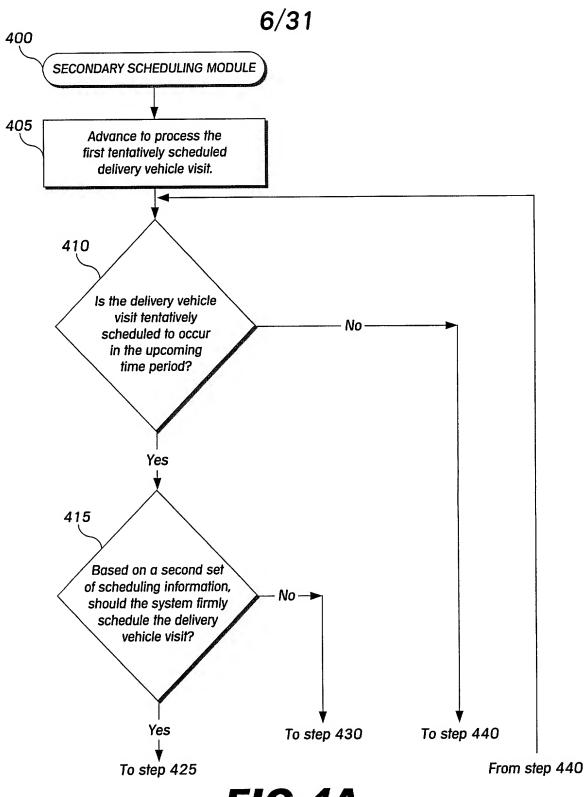
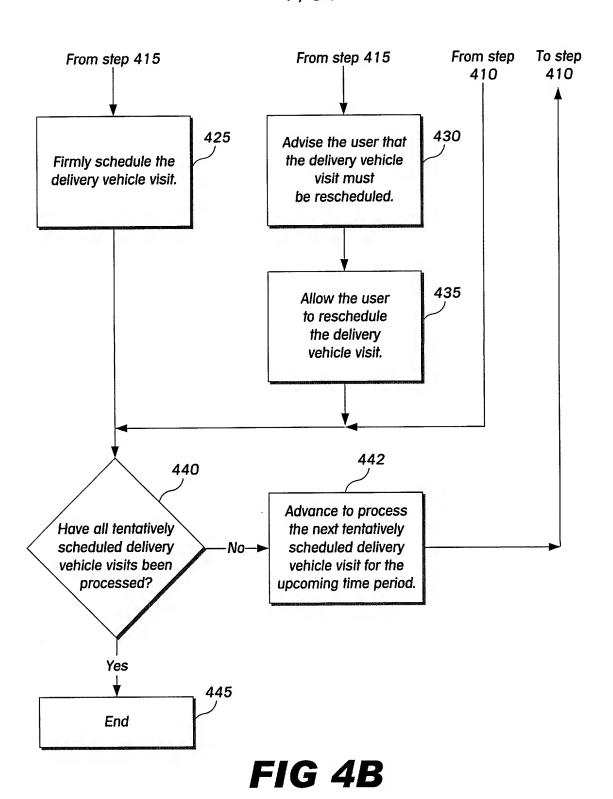


FIG 4A

7/31



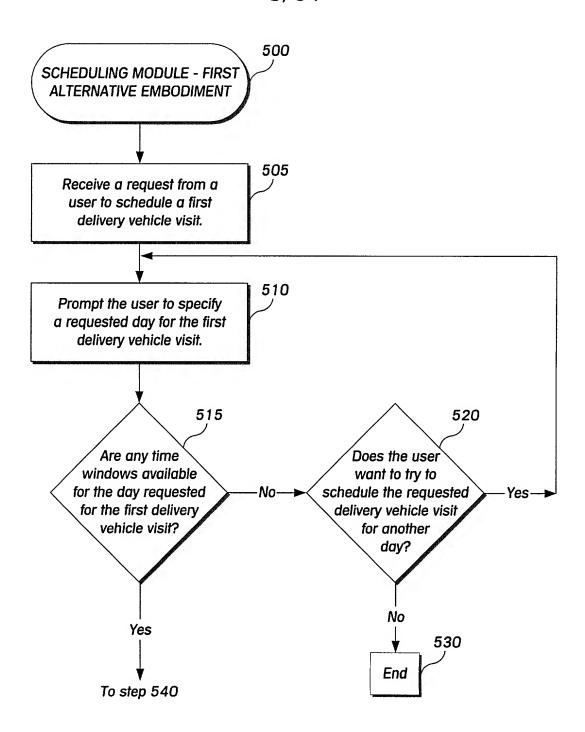


FIG 5A

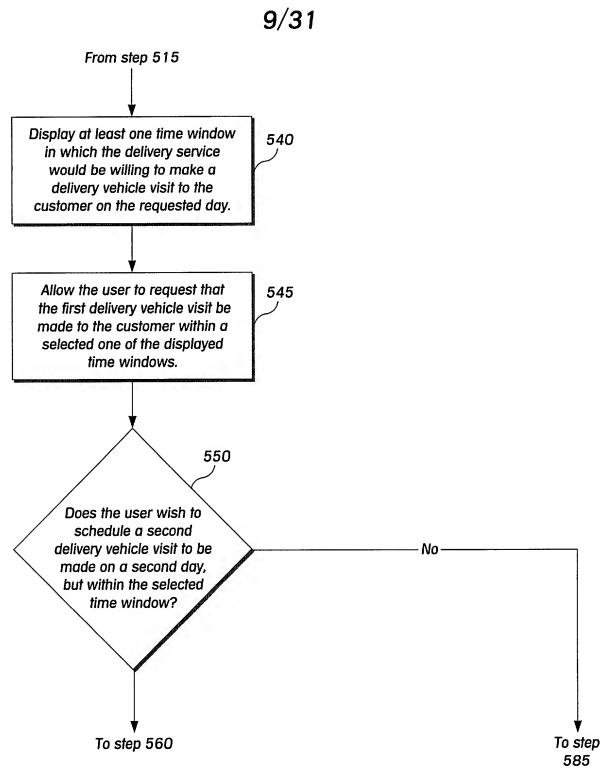


FIG 5B

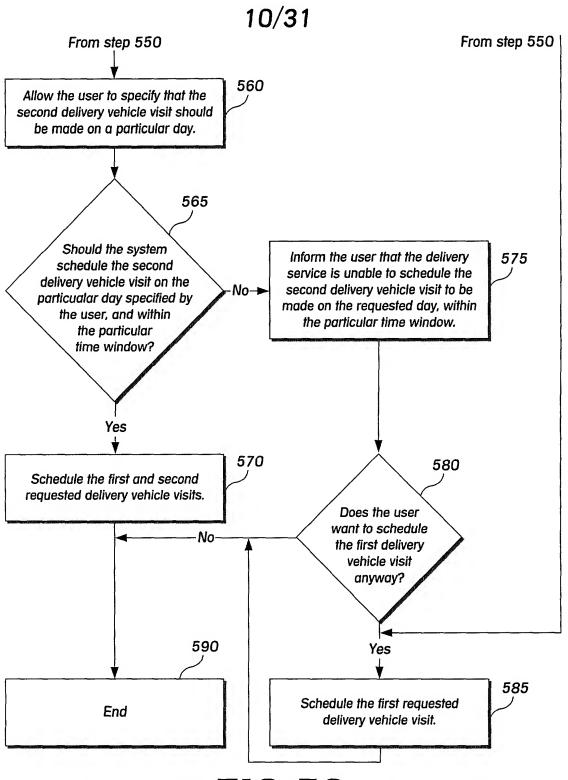


FIG 5C

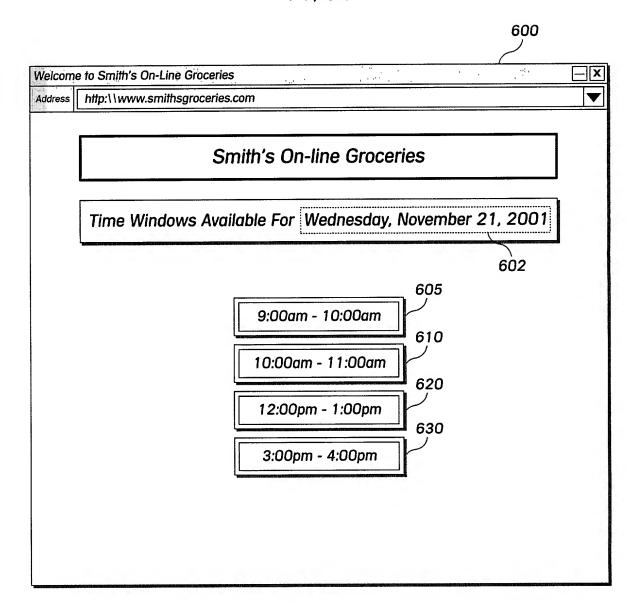


FIG 6A

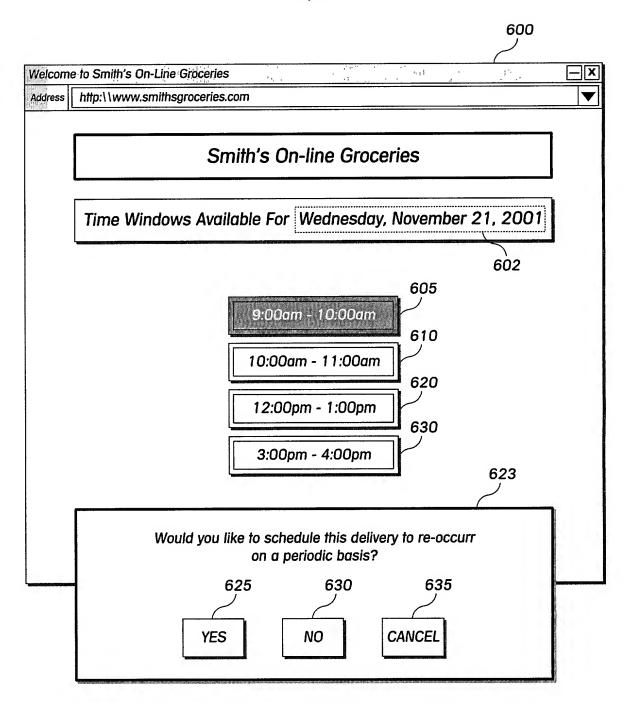


FIG 6B

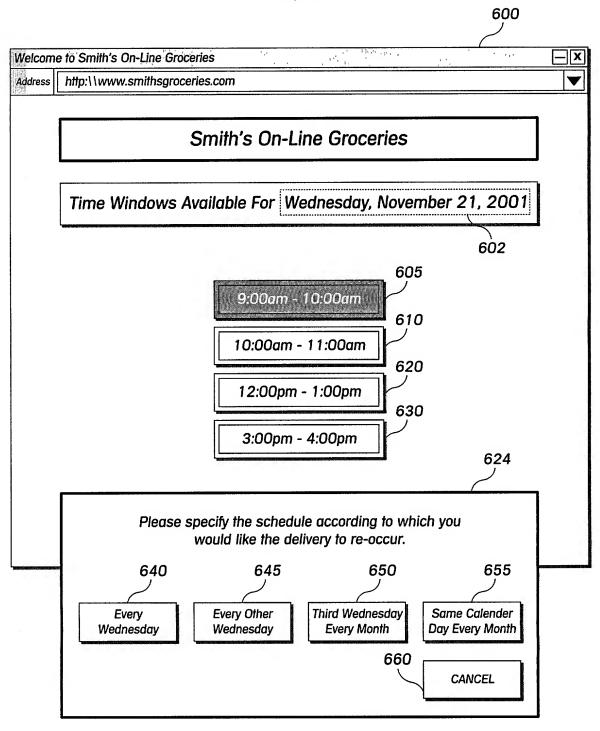


FIG 6C

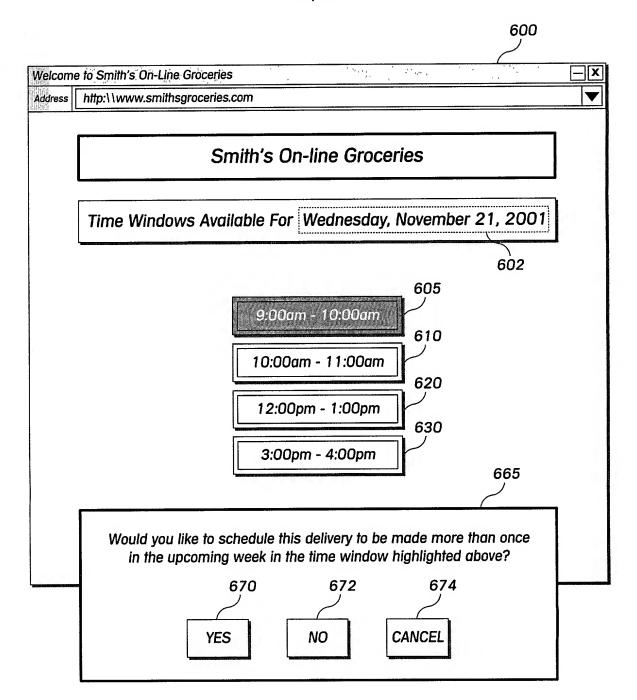


FIG 6D

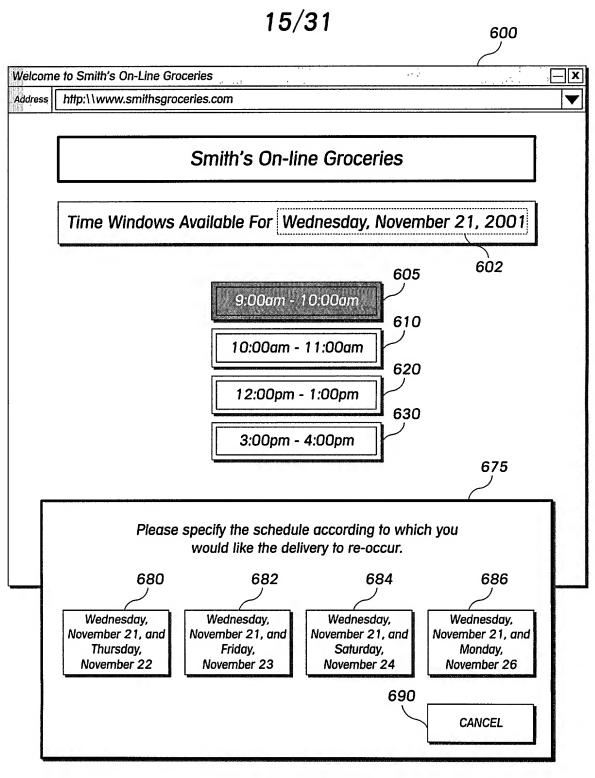


FIG 6E

				70 0	,
ig		41 n 2			· · E
HEL	On-Line Groceries w.smithsgroceries.com		3155	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	· .I <u></u>
udiess Tilip.11vvv	w.siminsgroceries.com	•			
	Smit	h's On-line	Groceries		
Voi	r order will be d	elivered on V	Vednesdav. I	November 21.	
		en 9:00am a			
				7 1	10

FIG 7A

	L Curitite On Line Consenies		F
	ne to Smith's Un-Line Groceries	, , , ,	느
dress	http:\\www.smithsgroceries.com		
	Smith's On-line Groceries		
	Your order will be delivered every Wednesday, betwand 10:00am, beginning Wednesday, November		

FIG 7B

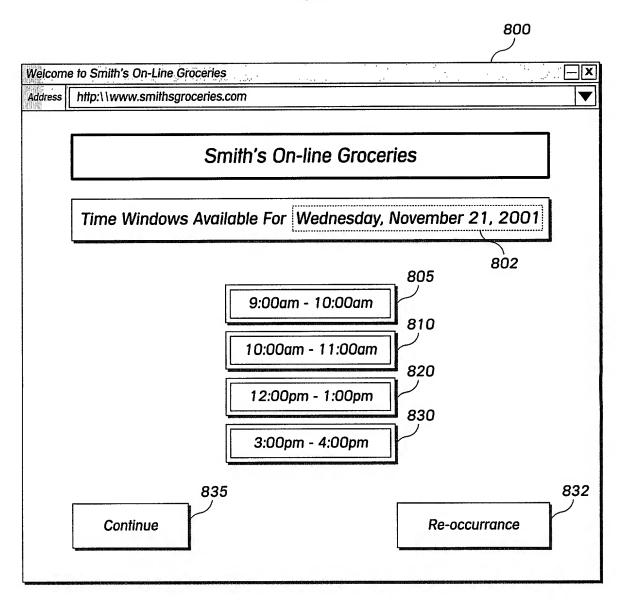


FIG 8A

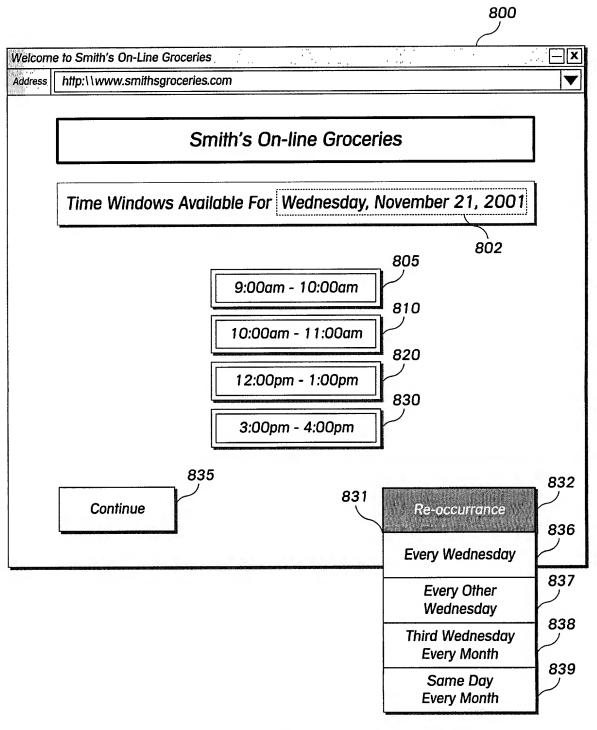
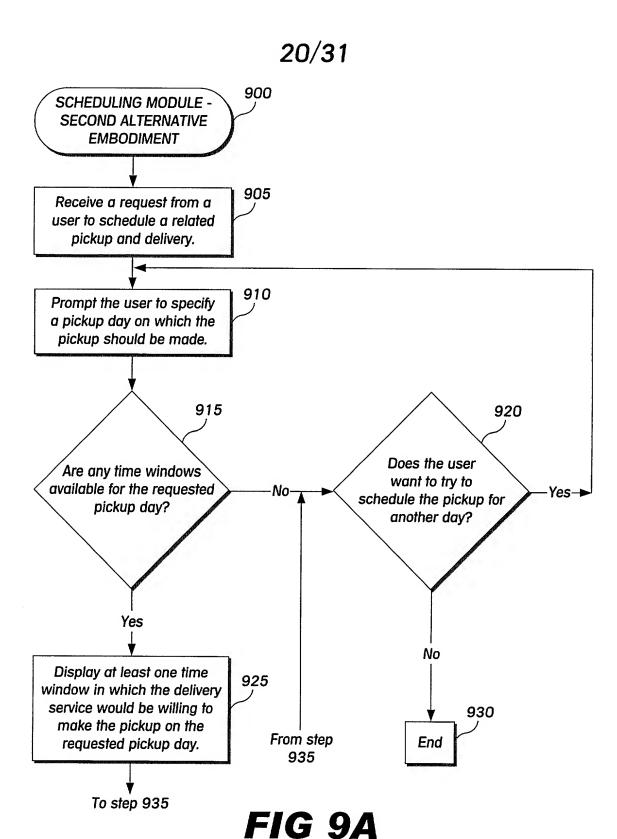
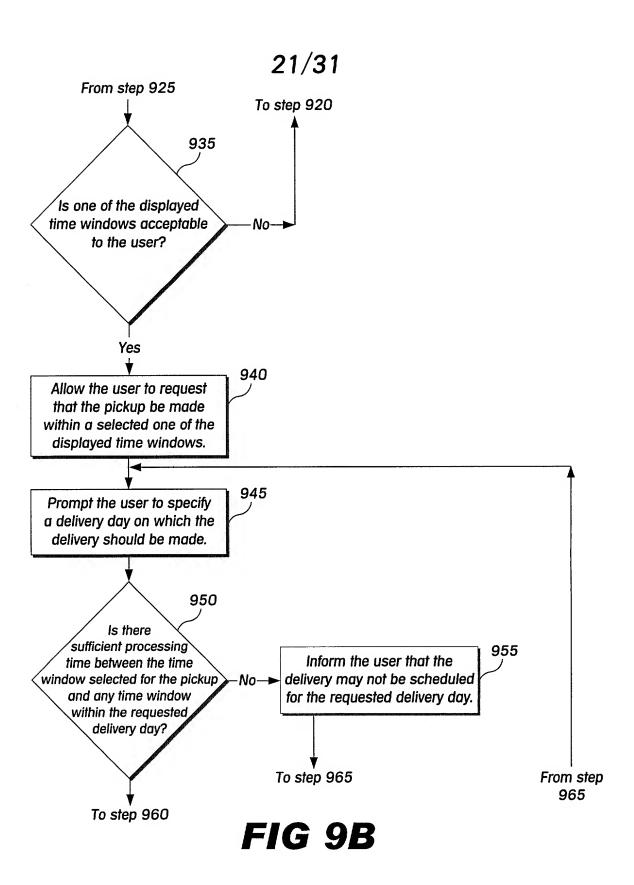


FIG 8B





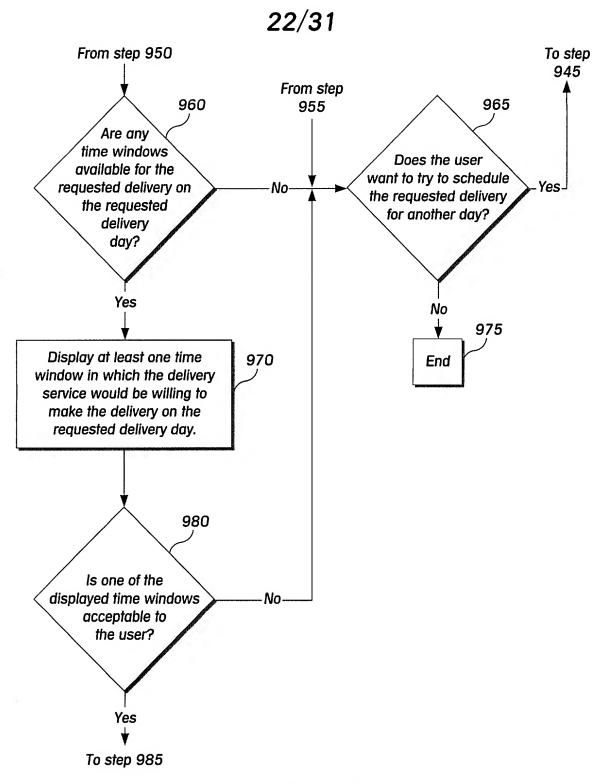


FIG 9C

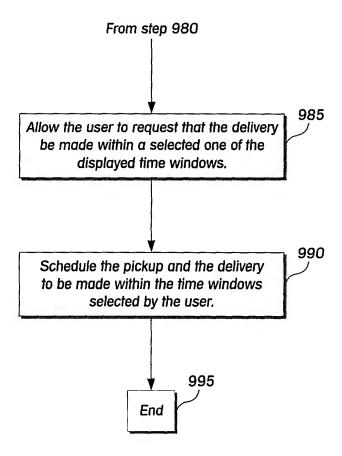


FIG 9D

e to Bob's Dry Cle	aning	
http:\\www.bobs		,
	Bob's Dry Cleaning	
	Hours of Operation	1005
		1010
	About Bob's Dry Cleaning	
Γ		1015
	Schedule Pickups and Deliveries	

FIG 10

	1100
Welcome	e to Bob's Dry Cleaning
Address	
	Bob's Dry Cleaning
	Please specify the items to be cleaned:
	Pairs of Pants
	1105 Shirts Blouses
	Suits More Selections 1110
	Continue 1120
	Cancel

FIG 11

				1200
Welcome to Bob's D	ry Cleaning	· : , at		/X
Address http://www	v.bobsdrycleaning.com			▼
	Bob'	s Dry Clean	ing	
Please s be picke	specify a day on whiched up:	you would like	your laundry to	
Septem	1205 ber	1210 28 V	1215 2001 V	
			MIN CONTRACTOR OF THE PARTY OF	1220 ntinue 1225 uncel

FIG 12

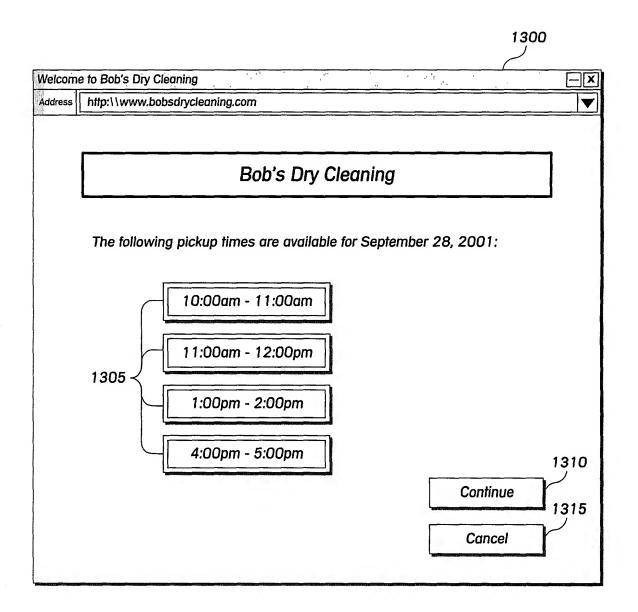


FIG 13

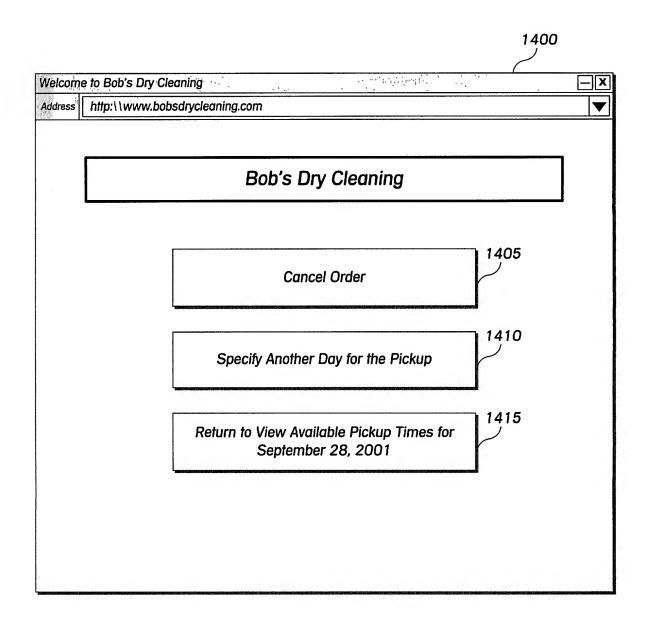


FIG 14

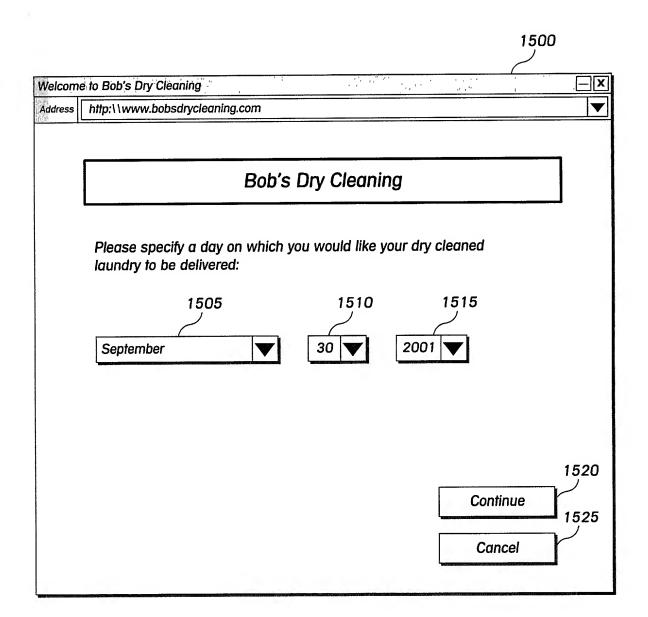


FIG 15

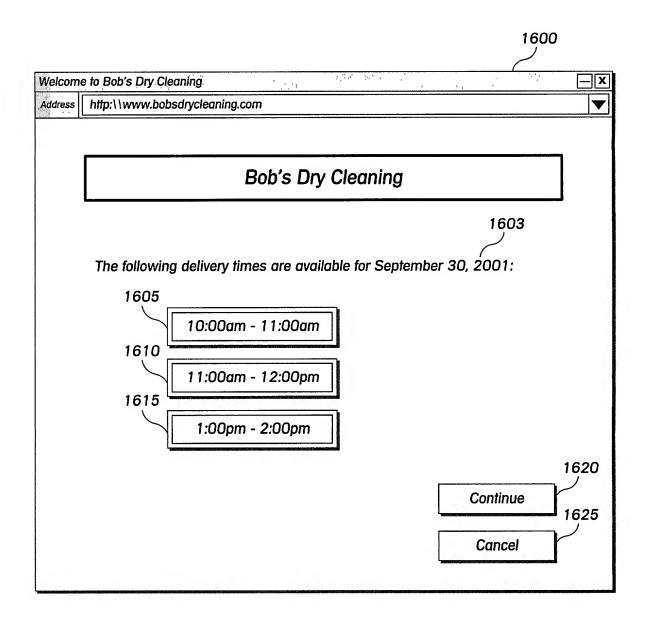


FIG 16

e to Bob's Dry Cleaning		2 50	
http:\\www.bobsdrycleaning.com)		
Ве	ob's Dry Cleaning		
	Cancel Order	17	05
Specify	Another Day for the Deliv	1	10
	/iew Available Pickup Tim September 30, 2001		15

FIG 17